

# COMPANY PROFILE

Proficiently serving  
all clients as Kings



**NHFS**  
NEW HORIZON FREIGHT SOLUTIONS

“

It is not the ship  
so much as the  
skillful sailing  
that assures the  
prosperous voyage”

WINSTON CHURCHILL

hello  
bonjour

你好

الهاى

# INTRODUCTION

The import and export industry is fast advancing and challenging one, where time management is crucial, and various factors create high pressure situations. It is in this space that demands highly competent world class customs clearing and freight forwarding client services.

Many agencies lack the necessary knowledge, skills and flexibility to adapt to the rapid advancements and changes transpiring in this environment.

We at New Horizon Freight Solutions stretch ourselves beyond the limits to ensure that our clients are adequately taken care of in terms of service. Our immense expertise and deep understanding of import and export procedures enables us to provide our clients with the most innovated, high standard and ethical customer service.

We always aspire to exceed customers' expectations and to excel in all operational aspects of the supply chain.



**PROFICIENTLY  
SERVING ALL  
OUR CUSTOMERS  
AS KINGS.**

..... Our motto



# ABOUT US

New Horizon Freight Solutions is a *thriving customs clearing and freight forwarding company*, that is registered with the South African Revenue Service as a licensed customs clearing agent, as well as registrations with the Durban Chamber of Commerce and the South African Association of Freight Forwarders (SAAFF). We are also proud members of Worldwide Partner Alliance (WPA) international freight forwarders network, giving us access to fellow freight forwarding partners on multiple continents. We are also a B-BBEE level 2 company.

Our staff are professionally conversant with processes applicable to our field.

## Management

Our Management team has a vast amount of experience both practically and theoretically.

# VISION

Our vision is to be the most proficient customs clearing and freight forwarding company in our region, which sets the trend of efficiency and quality service delivery.



# MISSION

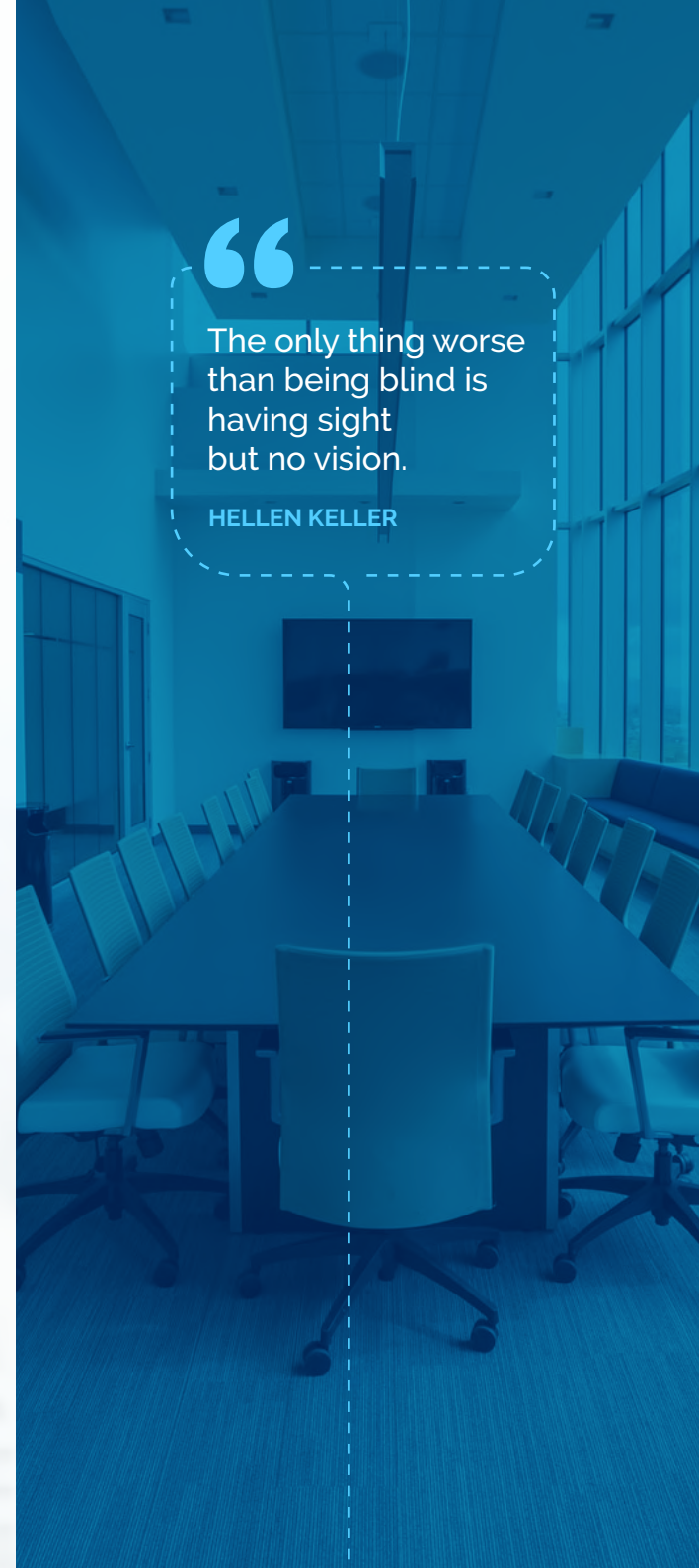
We aspire to be conspicuously reliable when it comes to satisfying and exceeding customers' clearing and forwarding requirements and expectations, while fostering an atmosphere of mutual understanding and respect between ourselves and our clients. We strive to conquer all obstacles in order to reach a quality and accurate, successful conclusion of all services rendered.

We also pride ourselves in being a crucial connection between our customers and third party service providers, ensuring our clients' best interests are priority constantly, this being the core value of an agent in essence.

“

The only thing worse than being blind is having sight but no vision.

HELLEN KELLER



# OUR SERVICES

We pride ourselves in offering the best service in the following:

## Customs Clearing

We offer clearing services to import, export and transit shipments via South Africa. Secondly, we are also in close proximity to SARS customs offices, Porth Health, Plant Inspector and all other stakeholder offices involved in customs clearing. Also being fully EDI (Electronic Data Interchange) accredited with SARS customs, we receive paperless releases from customs, thus ensuring that all clearing needs are undertaken in the minimal amount of time.

## Freight Forwarding

New Horizons Freight Solutions is already in demand to undertake all procedures within the supply chain on behalf of our clients. Our location also makes it easier for us to arrange all transportation requirements to surrounding countries. We also have a network of agents to assist with bookings in most major parts.

## Air Freight

Due to our partnerships with the major freight forwarders we have a pool of professional respected networks from which we can source business and provide business to. This enables us to offer our clients a conglomerate of effective freight services in consolidation, courier and other air freight services.

## Customs Consulting

We hold true to the notion that communication and technology are the leading elements in our generation. Henceforth we use these to our advantage in order to keep our customers informed of all developments in relation to cargo and shipments. To us serving the customer as a king is our central focus. That is why we go the extra mile to ensure that our clients stay updated with all procedures, requirements, regulations, restrictions and documentation required to deliver efficient service to the client.

# OUR SERVICES

FREIGHT AND LOGISTICS SERVICES IN KZN



● We remove the headache from freighting COMPLETELY! YAY! We'll ensure that your cargo is safe, packed correctly to ensure effortless customs clearance, and that your documentation is all in order.



**Customs Clearing**

● We take care of your freight from 'dock to door'. This essentially frees our clients from having to deal with the nitty gritty aspects of domestic and international freighting



**Freight Forwarding**

● No matter where your freight is going – or where it's coming from – we'll get it to where it needs to be! Be it land, sea or air – we do it all.



**Freight Transportation**



**Freight Warehousing**

● No matter the scope of your freight requirements, we at NHFS have the warehousing solutions to accommodate you! Our warehousing facilities are extremely secure; you don't have to worry about the safety of your merchandise.



**Air Freight**

● We take the headache out of freighting, and our air freight solutions are but one aspect of our complete supply chain capabilities. Air Freight is the fastest means of transportation.



**Customs Consulting**

● We understand the international freighting industry, as well as what is required to ensure complete customs compliance. We know what it takes to optimise the customs clearing process.



67 Churchill Road, Windermere  
Durban 4001



+27 31 321 5003  
+27 81 364 6262



rayolin@nhfs.co.za  
admin@nhfs.co.za



[www.nhfs.co.za](http://www.nhfs.co.za)